

**Existing and planned measures
on the promotion of racial equality**

**Department of Justice
(including Secretary for Justice's Office)**

The rule of law is a core value of our community. It is also the cornerstone of Hong Kong's success as a leading international financial centre. The Department of Justice plays a significant role in our legal system. The Department gives legal advice to other bureaux and departments of the Government, represents the Government in legal proceedings, drafts government bills, makes prosecution decisions, and promotes the rule of law. It is an important policy objective of the Department to enhance Hong Kong's status as a regional centre for legal services and dispute resolution.

Services
Concerned

- Members of the public can make general enquiries / comments to our department via our general enquiry hotline, email, fax and post.
- Members of the public and the legal profession can serve or submit court documents and other correspondence in matters handled by the Civil Division and Prosecutions Division to the respective reception counters and make payment to the Shroff Office.

Existing
Measures

- Our services are neutral with regard to race and are delivered in both Chinese and English. Translation service will be arranged for written responses to incoming correspondences in foreign language(s) where necessary and appropriate.

Assessment of
Future Work

- Our services will be reviewed from time to time and improved where necessary, with a view to meeting the needs of the people of different races.
- Data and statistics (non-personal data) on the use of services by people of diverse races will be collected for assessing their needs for other services.

Additional
Measures
Taken/To Be
Taken

- Interpretation service will be arranged where necessary and appropriate through the Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER). CHEER provides telephone interpretation services in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese.
- Our staff will be arranged to undergo training to enhance their sensitivity and understanding of racial equality in the provision of services. They will be equipped with the required skills and techniques to work efficiently with service users.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Mr Tommy SETO, Senior Executive Officer (Administration & Staff Relations) via the following channels -

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Department of Justice
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