

**Existing and planned measures  
on the promotion of racial equality**

**Department of Justice  
(including Secretary for Justice's Office)**

The rule of law is a core value of our community. It is also the cornerstone of Hong Kong's success as a leading international financial centre. The Department of Justice plays a significant role in our legal system. The Department gives legal advice to other bureaux and departments of the Government, represents the Government in legal proceedings, drafts government bills, makes prosecution decisions, and promotes the rule of law. It is an important policy objective of the Department to enhance Hong Kong's status as a regional centre for legal services and dispute resolution.

- |                                 |  |
|---------------------------------|--|
| Services Concerned              | <ul style="list-style-type: none"><li>● Members of the public can make general enquiries / comments to our department via our general enquiry hotline, email, fax and post.</li><li>● Members of the public and the legal profession can serve or submit court documents and other correspondence in matters handled by the Civil Division and Prosecutions Division to the respective reception counters and make payment to the Shroff Office.</li></ul> |
| Existing Measures               | <ul style="list-style-type: none"><li>● Our services are neutral with regard to race and are delivered in both Chinese and English. Translation service will be arranged for written responses to incoming correspondences in foreign language(s) where necessary and appropriate.</li></ul>   |
| Assessment of Future Work       | <ul style="list-style-type: none"><li>● Our services will be reviewed from time to time and improved where necessary, with a view to meeting the needs of the people of different races.</li></ul>   |
| Additional Measures To Be Taken | <ul style="list-style-type: none"><li>● Interpretation service will be arranged where necessary and appropriate through the Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER). CHEER provides telephone interpretation services in eight languages, namely Bahasa Indonesia, Hindi, Nepali, Punjabi, Urdu, Tagalog, Thai and Vietnamese.</li></ul>   |

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Senior Executive Officer (Administration & Staff Relation) via the following channels -

Telephone no. : 3902 8637  
Fax no. : 3902 8638  
Email : [ad@doj.gov.hk](mailto:ad@doj.gov.hk)

**Department of Justice**  
**May 2020**