





- |   |   |
|---|---|
| <input type="checkbox"/> Financing and insurance            | <input type="checkbox"/> Human health and social work           |
| <input type="checkbox"/> Information and communications     | <input type="checkbox"/> Manufacturing                          |
| <input type="checkbox"/> Professional and business services | <input type="checkbox"/> Public administration                  |
| <input type="checkbox"/> Real estate                        | <input type="checkbox"/> Transportation and storage             |
| <input type="checkbox"/> Wholesale and retail trades        | <input type="checkbox"/> Others ( <i>please specify:</i> _____) |

2. Which of the following do you think is/are the most suitable area(s) for the use of mediation by members of your sector?

- |   |  |
|---|--|
| <input type="checkbox"/> Customer complaints                    | <input type="checkbox"/> Conflict with business counterpart            |
| <input type="checkbox"/> Workplace conflict                     | <input type="checkbox"/> Resolving legal disputes (e.g. court actions) |
| <input type="checkbox"/> Others ( <i>please specify:</i> _____) |  |

3. Which of the following do you think is/are the most effective way(s) to promote mediation to members of your sector?

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|--|
| <input type="checkbox"/> Advertisements (e.g. TV, radio, business periodical, newspaper, social media) |
| <input type="checkbox"/> Promotional materials (e.g. brochures/ leaflets)                              |
| <input type="checkbox"/> Training courses/ seminars/ workshops   |
| <input type="checkbox"/> Others ( <i>please specify:</i> _____)  |

4. Seminar / workshop topics of interest (*may choose more than one*):

- |   |   |
|---|---|
| <input type="checkbox"/> Using mediation to handle workplace conflict                 | <input type="checkbox"/> Peer mediation |
| <input type="checkbox"/> Mediation in the entertainment industry                      |   |
| <input type="checkbox"/> Use of mediation in personal injury cases                    |   |
| <input type="checkbox"/> Use of mediation in the beauty industry                      |   |
| <input type="checkbox"/> Use of mediation in the medical and healthcare sector        |   |
| <input type="checkbox"/> Mediation in cross-border commercial and investment disputes |   |
| <input type="checkbox"/> Others ( <i>please specify:</i> _____)                       |   |

5. Any other views:

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Thank you!

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