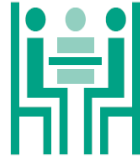




律政司
香港特別行政區政府
Department of Justice
The Government of the Hong Kong
Special Administrative Region



香 港 調 解 會
The Hong Kong Mediation Council
(A Division of Hong Kong International Arbitration Centre)

**Forum on the “The Beauty of Sector-specific Mediation –
An Introduction to Sector – specific Mediation Schemes”**

Wednesday, 11 May 2016

1/F Function Hall, Justice Place, 18 Lower Albert Road, Central, Hong Kong

Programme Rundown

Ms. Cindy Fong, The Hong Kong Mediation Council, Master of Ceremony

14:00 – 14:30	Registration
14:30 – 14:35	Opening Remarks Officiating Guest of Honour Prof. Raymond Leung Hai-ming Member of the Steering Committee on Mediation Member of Accreditation Sub-committee of Steering Committee on Mediation
14:35 – 15:05	Part I – Presentations Speakers: (1) Mr. Stephen Wong , Privacy Commissioner for Personal Data, The Office of the Privacy Commissioner for Personal Data (2) Mr. Anthony Ng Tze-wai , Chief Executive Officer, The Financial Dispute Resolution Centre (3) Ms. Karen Cheng , Chief Investigation Officer, The Office of The Ombudsman
15:05 – 15:35	Part I - Panel Discussion Moderator: Prof. Leung Hing Fung , Member of Regulatory Framework Sub-committee of the Steering Committee on Mediation
15:35 – 15:55	Questions and Answers
15:55 – 16:10	Break

16:10 – 16:40	<p>Part II – Presentations</p> <p>Speakers:</p> <p>(1) Mr. Chan Bing Woon, SBS, JP, Honorary Advisor and Founding Chairman, The Joint Mediation Helpline Office</p> <p>(2) Ms. Kathlin Liao, Executive of The CCSS Mediation Centre (Telecom), The Communications Association of Hong Kong</p> <p>(3) Ms. Sana Lai, Head, Complaints and Advice Division, The Consumer Council</p>
16:40 – 17:10	<p>Part II - Panel Discussion (Mr. Dragon Chong, Acting Chief and Advice Officer, The Consumer Council will join the panel discussion in lieu of Ms Sana Lai)</p> <p>Moderator: Ms. Jody Sin Immediate Past Chairperson of Hong Kong Mediation Council Member of Public Education and Publicity Sub-committee of Steering Committee on Mediation</p>
17:10 – 17:25	Questions and Answers
17:25 – 17:30	<p>Closing Remarks</p> <p>Mr. Chan Bing Woon, SBS, JP Member of Steering Committee on Mediation Chairperson of Public Education and Publicity Sub-committee of the Steering Committee on Mediation</p>