



律政司
香港特別行政區政府
Department of Justice
The Government of the Hong Kong
Special Administrative Region

“《道歉條例》可帶給醫療界些甚麼?”
“What Can Apology Legislation Bring To The Healthcare Sector?”

2018年5月14日(星期一)
Monday, 14 May 2018

香港中環下亞厘畢道18號律政中心1樓會議室
1/F Function Hall, Justice Place, 18 Lower Albert Road, Central, Hong Kong

語言：粵語*
Language of Event: Cantonese*

節目流程
Programme Rundown

13:45 – 14:00	登記 Registration
14:00 – 14:05	頒發證書典禮 Certificate of Appreciation Award Ceremony 梁愛詩博士 Dr Elsie Leung, GBM, JP 香港醫療調解學會名譽顧問 Honorary Advisor, Hong Kong Society for Healthcare Mediation
14:05 – 14:10	開場發言：《道歉條例》簡介 Opening Remarks: Introduction to the Apology Ordinance 陳潔儀女士

	<p>Ms. Ada Chen 律政司爭議解決政策統籌辦公室主任 Commissioner, Joint Dispute Resolution Strategy Office, Department of Justice</p>
14:10 – 14:40	<p>《道歉條例》對處理醫療申訴的影響 The Impact of Apology Legislation on Handling Medical Complaints</p> <p>張德康 醫生 Dr. Cheung Tak-hong 香港醫務委員會初步偵訊委員會主席 Chairman, Preliminary Investigation Committee, The Medical Council of Hong Kong</p>
14:40 – 15:10	<p>《道歉條例》及其對醫療界的具體影響 Apology Ordinance and its Specific Effects on the Healthcare Profession</p> <p>趙承平 醫生 Dr. Chiu Shing Ping James 調解督導委員會之規管架構專責委員會副主席 Vice-Chairperson, Regulatory Framework Sub-committee of the Steering Committee on Mediation</p>
15:10 – 15:40	<p>《道歉條例》在醫護機構的運用 Apology Ordinance in the Healthcare Setting</p> <p>冼藝泉 醫生 Dr. Sin Ngai Chuen 醫院管理局總行政經理(病人安全及風險管理) Chief Manager (Patient Safety & Risk Management), Hospital Authority Head Office</p>
15:40 – 15:55	<p>小休 Break</p>
15:55 – 16:25	<p>病人為何投訴？他們想要什麼？ Why Do Patients Complain and What Do They Want?</p>

	<p>林志紬先生 Mr. Lam C Y Alex 香港病人政策連線主席 Chairman, Hong Kong Patients' Voices</p>
<p>16:25 – 16:45</p>	<p>演示：醫生的道歉 Demo: A Doctor's Apology</p> <p>陳家成大律師 Mr. Vod K S Chan 香港調解會主席 Chairperson, Hong Kong Mediation Council</p> <p><u>演示參與者：</u> <u>Demo participants:</u></p> <p>張有全先生 Mr. Ivan Cheung 香港調解會之副主席 Vice-Chairperson, Hong Kong Mediation Council</p> <p>黎潤儀女士 Ms. Lily Lai 香港調解會之成員 Member, Hong Kong Mediation Council</p> <p>甘宛蓀女士 Ms. Diane Kum</p>

	<p>香港調解會之義務秘書</p> <p>Honorary Secretary, Hong Kong Mediation Council</p>
16:45 – 17:05	<p>問答環節</p> <p>Q&A</p>
17:05 – 17:15	<p>閉幕詞</p> <p>Closing Remarks</p> <p>蔡振興醫生</p> <p>Dr. Ludwig Tsoi</p> <p>香港醫療調解學會會長</p> <p>President, Hong Kong Society for Healthcare Mediation</p>

*不提供即時傳譯。

Simultaneous interpretation will not be provided.

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