Ms April Lam, Senior Mediation Affairs Officer, the Judiciary of HKSAR

Ms Lam is currently holding the post of Senior Mediation Affairs Officer, heading the Mediation Section in the Judiciary. She is an Accredited Family Mediator and General Mediator (HKMAAL and HKIAC).

Mediation in the Judiciary dated back to 2000 when this was introduced for adoption in resolving family disputes arising from divorce. Ms Lam was closely involved in family mediation after she joined the Judiciary. In 2005, the Legal Aid Department (LAD) had implemented the "Pilot Scheme on Legal Aid for Mediation in Matrimonial Cases" and the Judiciary had played a significant role in facilitating the implementation by offering various services and facilities of the Family Mediation Co-ordinator's Office (FMCO). While serving in the FMCO, Ms Lam strongly advocated the benefits of mediation.

In 2008, Ms Lam had taken the initiative of coordinating the setup of the Building Management Mediation Co-ordinator's Office (BMMCO) in the Lands Tribunal. Through her contribution, mediation service was able to further extend to the public.

Consequent to the Civil Justice Reform launched in April 2009, the use of mediation had been further extended to cover all civil cases in High Court and District Court. To support such an initiative, the Mediation Information Office in High Court has been established since January 2010. Ms Lam was the architect in the service provision planning for this office. She had set up a dedicated website on mediation and produced three thematic videos on mediation for court users and public as reference. Ms Lam is instrumental in the building up of solid foundation for the current mediation establishment in the Judiciary as well as the continuous running of its operation for the service to the community.

Appointed by the Secretary for Justice, she is currently one of the members of the Public Education and Publicity Group Subcommittee under the Steering Committee on Mediation.